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Satisfaction Survey

Name: Tim Burks - Cape Girardeau City, State MO

Good Day! Please take a few minutes of your time to answer the following questions and make any comments you wish about the work Aire Solutions did for you. We have enclosed a stamped return envelope for your convenience. Thank You!

- 1. What kind of work did we do for you? New Heat / Air System, Crawlspace Encapsulation, Whole House Generator, Indoor Air Quality Upgrade, Solar Panels, Other _____
- 2. How satisfied are you with the job we did? Very Satisfied
- A. How did you hear about us? - lowes -
- B. Have you ever heard of us or seen our name anywhere else? Yes - tv -
- 3. How was the experience you had with our office staff? good
- 4. What are your thoughts on our consultant and solutions offered? good.
- 5. What did you think of our installation crew? good
- 6. Was the cleanup satisfactory? yes
- 7. May we use you as a reference? Y N
- 8. May we post this survey on our webpage and/or Facebook? Y N
- 9. Besides Aire Solutions, from how many other companies did you get quotes? None
- 10. Overall what were the top one or two reasons you hired us instead of another company?

I was going to have lowes put it in - and you were there contractor's couldn't get financed thru lowes - so instead thru Wells Fargo

11. Comments: I figured if your company is good enough to do lowes work - then thats good enough for me -
Had the new Trane XR16 put in 2 years ago. It has saved me money on the electric bill. The 1st summer my budget bill went from 145⁰⁰ - 129⁰⁰ a month - Best money I have ever spent - Very Pleased - 2 months ago you fixed my furnace. Very Pleased to

Thank you for selecting us to serve you. At Aire Solutions, we attempt to give the most complete, prompt, and expert service possible. If you have any problems or questions, please do not hesitate to contact us.