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## Satisfaction Survey

Name: Mary Shultz City, State Quin, Mo.

Good Day! Please take a few minutes of your time to answer the following questions and make any comments you wish about the work Aire Solutions did for you. We have enclosed a stamped return envelope for your convenience. Thank You!

1. What kind of work did we do for you? New Heat / Air System, Crawlspace Encapsulation, Whole House Generator, Indoor Air Quality Upgrade, Solar Panels, Other \_\_\_\_\_
2. How satisfied are you with the job we did? 100%
  - A. How did you hear about us? 100% My son knows a former employee
  - B. Have you ever heard of us or seen our name anywhere else? no
3. How was the experience you had with our office staff? excellent
4. What are your thoughts on our consultant and solutions offered? excellent! knowledgeable
5. What did you think of our installation crew? Awesome!
6. Was the cleanup satisfactory? totally excellent!
7. May we use you as a reference?  Y  N
8. May we post this survey on our webpage and/or Facebook?  Y  N
9. Besides Aire Solutions, from how many other companies did you get quotes? one
10. Overall what were the top one or two reasons you hired us instead of another company?  
we were very dissatisfied with our previous unit and had never felt like it was quality. We replaced it twice
11. Comments: They're people wouldn't go up in the attic just always said there was a leak, added coolant and charged a bunch of money. Your staff was polite, clean, efficient & friendly. We are very pleased! Awesome! Thank-you!

Thank you for selecting us to serve you. At Aire Solutions, we attempt to give the most complete, prompt, and expert service possible. If you have any problems or questions, please do not hesitate to contact us.